

1 **BIM Awareness: The Kenyan and UK Scenarios.**

2 Thomas Kimani¹, Haddy Jallow², Mugwima Njuguna¹ and Ahmad Alkizim¹

3 ¹ Jomo Kenyatta University of Agriculture and Technology, P.O Box 141-00606, Nairobi,
4 Kenya.

5 ² Kier, Temsford, London, United Kingdom.

6
7 kimani.thomas.n@gmail.com

8 **Abstract.** In the global context, Building Information Modeling (BIM) is a
9 catalytic agent for innovation, productivity and efficiency in the construction
10 industry. BIM adoption in Kenya is rare whereas the volume of construction is
11 poised to increase and the gains that can be achieved via its use could be
12 enormous. In the UK, all projects are to use a minimum of level two BIM to
13 enhance collaboration and coordination with visual aids and a common data
14 environment that enhances communication with the project proponents and all
15 the other stakeholders. The main aim of this study was to determine the BIM
16 gaps in terms of awareness and use in order to form a basis for the development
17 of future adoption strategies in infrastructure projects in Kenya. The research
18 was carried out in Nairobi and London. The study was designed as a survey that
19 started with a desk study followed by semi structured interviews. Analysis of
20 the data was done using content analysis. The findings identify significant
21 differences in BIM awareness and use, the influence of which could provide
22 insight for the developed and developing countries. The state of research,
23 training and practice pertaining to BIM in Kenya remains largely
24 undocumented whereas in the UK, there are national level initiatives driving its
25 adoption. This paper concludes that BIM success is dependent on close
26 collaboration between the client, consultants, contractors and suppliers along
27 with the establishment of a well-developed BIM protocol and the lessons learnt
28 from the UK can easily be used by Kenya as it embarks on its BIM journey for
29 an efficient and harmonious working environment in this era of globalization.

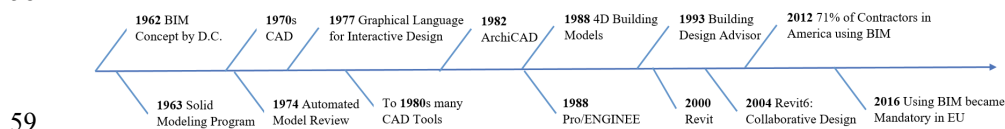
30 **Keywords:** BIM, Infrastructure Projects, Collaboration, Project Stakeholders,
31 Sustainable Development.

32 **1 Introduction**

33 The World invests about \$2.5 trillion annually in infrastructure projects. However,
34 according to McKinsey and Company [1], from 2016 through 2030, the world needs
35 to invest an average of \$3.3 trillion annually in economic infrastructure to support the
36 expected population growth rates. This is an average increase of 32% in infrastructure
37 investment. According to World Bank [2], Kenya faces a significant financing deficit
38 of about \$2.1 billion annually which constrains growth and development.

39 Productivity is a major issue for the entities that plan, construct and operate
 40 infrastructure assets with cost overruns averaging 20 to 45 percent [3]. This points to
 41 a colossal opportunity that can result in saving tax payers money through increased
 42 productivity by embracing innovation and improving the planning, project
 43 management, operational capabilities of all stakeholders involved in infrastructure
 44 projects. There are many problems that make productivity growth in the construction
 45 sector slow or negative in many economies namely fragmentation, skill gaps,
 46 insufficient planning and design, risk aversion, performance dispersion, project
 47 mindset of companies, ineffective procurement processes, workflow split and limited
 48 use of technology [4]. These challenges arise because the construction process is
 49 usually complex and involves many processes and parties, information is usually
 50 exchanged through the use of sketches, texts, emails, images, documents and
 51 drawings which can result in miscommunication and could hinder productivity in a
 52 construction project.

53 In the past three decades, technology has contributed immensely to the
 54 development of various nations. Building Information Modeling (BIM) is one of the
 55 most promising recent developments in digital engineering in the construction
 56 industry. The early concepts of BIM, date back to 1970s and 1980s when computer-
 57 aided design (CAD) was introduced. A brief history of BIM is shown below.
 58



59

60

Fig. 1. The History Line of BIM (Source: [5]).

61 BIM provides a new set of tools and new ways of working within the industry
 62 that are attributed to increase in efficiency and reduction of wasteful activities in
 63 infrastructure projects [6]. Therefore, BIM is one of the most promising developments
 64 in digital engineering in the construction industry and it needs to be implemented in
 65 infrastructure projects.

66 The UK is known as a global leader in BIM implementation [7]. However, it
 67 continues to face cultural related challenges followed by management, legal and
 68 financial problems [5]. Kenya on the other hand, is facing huge challenges from the
 69 construction industry players because they are reluctant to change the traditional
 70 processes and this is closely related to human and organizational culture coupled with
 71 upgrading technology, interoperability, compatibility and complexity of BIM
 72 processes.

73 In the UK, BIM for infrastructure has gained traction, increasing its adoption
 74 levels from 13% in 2010 to more than 50% in 2015 [8]. In contrast, BIM use for
 75 infrastructure in Kenya is largely undocumented because of its very low adoption
 76 rates. In the UK, there is a government mandate for the use of BIM maturity level two
 77 which is fully collaborative. The mandate specifies BIM to be used on all public
 78 projects. This means that BIM should be used in rail, roads, utilities and energy
 79 projects that are longitudinal in nature compared to the generally vertical nature of

80 building projects [6].

81 In view of the above, there are potential gains for the infrastructure construction
82 industry through the use of BIM. This study aims to review existing research and
83 industry development in order to determine the BIM gaps in terms of awareness and
84 use, and to form a basis for the development of future adoption strategies in
85 infrastructure projects in Kenya. With review of the UK construction industry, there
86 are distinct and shared similarities in the adoption of BIM. This study presents lessons
87 that can be learned by Kenya from the UK as an early BIM adopter in terms of
88 implementation processes, expected challenges and solutions.

89 **2 BIM and Infrastructure**

90 BIM is the acronym for 'Building Information Modeling' which is commonly defined
91 using the Construction Project Information Committee (CPIC) definition as the digital
92 representation of physical and functional characteristics of a facility creating a shared
93 knowledge resource for information about it forming a reliable basis for decisions
94 during its life cycle, from earliest conception to demolition [9].

95 In civil engineering, infrastructure is defined as the basic physical and
96 organizational structures and facilities needed for the operational of a society or
97 enterprise [8]. Infrastructure projects range from transportation, energy, utility,
98 recreational and environmental, examples in each category are mass transit hubs,
99 power generation plants, sewer lines, stadiums and dams respectively. In most
100 infrastructure projects, there are longitudinal structures that connect point structures
101 and in relation to BIM, this provides mark differences in data structures, collaborating
102 teams and project sizes that are more expansive than traditional building projects [4].

103 When getting started with BIM for infrastructure, its best to understand what
104 every project stakeholder wants to achieve with the model during and after project
105 development considering that the model could be used to manage assets once the
106 project is built. Gathering the key information, physical attributes, and relationships
107 of objects within the model is important in defining the standards that help one get
108 started on modeling [6].

109 The implementation of BIM needs the establishment of standards for the objects
110 used in design. BIM standards can be Model templates, a library within BIM tools or
111 discipline-specific object libraries.

112 The use of BIM on an infrastructure project should start with the creation of an
113 intelligent existing conditions model with some survey data of the area in question.
114 Laser scanning-based survey/ geographical information systems (GIS) techniques
115 generate detail-rich point clouds of data that can be imported directly into the BIM
116 software.



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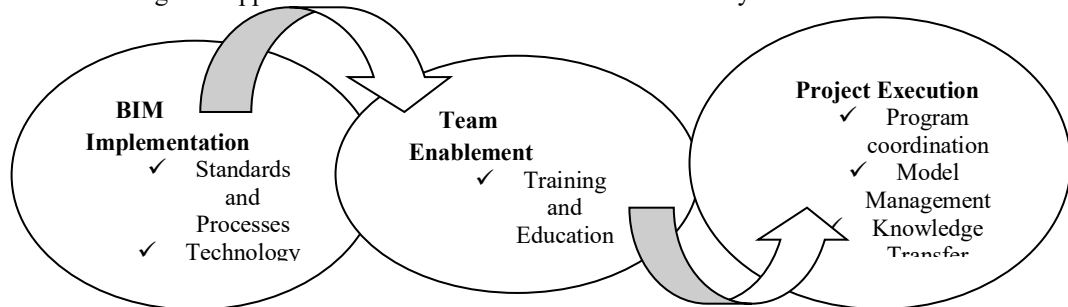
118 **Fig. 2.** Exploration of a new project in the context of existing conditions using BIM
 119 (Source: [10]).

120 This shows that BIM can be used for better collaboration with clients and other
 121 projects stakeholders including the general public for example in traffic management.
 122 The stakeholders are able to gain insight as to how traffic management will be set up
 123 during and after construction and the BIM platform gives opportunities for people to
 124 give feedback for the improvement of the project.

125 With the improved collaboration, communication is improved and there are
 126 additional benefits such as reduced changes and errors. Additionally, when ideas are
 127 communicated with the aid of a model, testing can be done and the most efficient and
 128 cost effective solution should be chosen.

129 The objects within the model have intelligent attributes with a visually rich
 130 context that helps decision makers make informed choices.

131 A project execution plan is crucial for effective implementation of BIM, this
 132 mainly because the design is usually based on intelligent objects and any changes
 133 effected on the model have a ripple effect on the whole design. The model should be
 134 detailed enough to support all intended uses over the structures lifecycle.



135

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Fig. 2. BIM for Infrastructure Execution Plan (Source: Authors).

137 **3 Methods**

138 A qualitative approach was used to provide for an enhanced understanding and
139 generate rich descriptions of the concept of BIM in the Kenyan and UK construction
140 industries. Since there was no prior hypothesis that was to be tested, an exploratory
141 study was used to inform the research. Literature review was conducted to examine
142 the definition, concepts, application and all related issues of BIM. Exploratory
143 interviews were conducted to collect data from the perspectives of purposefully
144 sampled construction industry players (The Government, the general public, Project
145 Managers, Engineers and Contractors) in Nairobi, Kenya and London, UK. 12 semi-
146 structured face to face interviews were conducted over a 2-month period. An
147 interview guide was used to collect data for the fulfillment of the research objectives.
148 Materials from previous desk studies were used to prepare for the interviews, all
149 interviews were approximately 1 hour in length for each. The respondents had
150 experience in using BIM in at least one of the projects they were involved in. The data
151 was then analyzed by the authors using the technique of context mapping. The data
152 was then analyzed by the authors using the technique of context mapping.

153 **4 Findings**

154 **4.1 BIM in Kenya**

155 In Kenya, BIM is facing huge challenges from the construction industry players
156 because they are reluctant to change the traditional processes and this is closely
157 related to human and organizational culture. According to one of the respondents,
158 there are other challenges which include costs related to upgrading technology,
159 interoperability, compatibility and complexity while introducing BIM. Moreover,
160 there is little knowledge about BIM and majority of the respondents believe that the
161 key people in the construction industry do not know why, how, when and what to
162 start. This is mainly because there is no standard of BIM implementation at the
163 national level for them to follow.

164 To manage these issues, one respondent stated that in his firms' case, they bought
165 a BIM software and one of the key staff members was trained on BIM, then the staff
166 member trained his co-workers and BIM knowledge was disseminated throughout the
167 firm, they created a new role of BIM coordinator. This shows that companies and
168 organizations can assess their individual challenges and develop a custom BIM
169 roadmap which can be as simple as migrating from BIM level 0, to 1, to 2 within a
170 specific time period and strategy.

171 The approach is different for one of the respondents, from an international civil
172 engineering firm based in Kenya, he stated that their company had to act fast due to
173 their international presence and now use BIM to add value in their profile while
174 bidding for projects. Currently the firm is working on BIM level 2 in selected
175 projects. However, the civil engineer suggested that working together with a BIM
176 expert should be mandatory for first timers as it could speed up the BIM adoption

177 process and minimize associated risks.

178 From the interviews, it is evident that the readiness for the Kenyan government
179 and local firms to adopt BIM will be heavily influenced by top management support.
180 This is because BIM will change established work processes to a new work process
181 that will require bold decisions.

182

183 **4.2 BIM in The UK**

184 The minimum requirement by the UK government is level 2 BIM, which is operated
185 by collaborative practices with all projects and asset information, documentation and
186 data being electronic. This is the culmination of a 5 year staged plan which was
187 instigated in 2011 with mandated milestones which showed measurable progress
188 annually up to the end of 2016.

189 To assist with the adoption of BIM, the Construction Industry Council (CIC) and
190 Building SMART were at the forefront in developing the best practice guidance for
191 BIM adoption and improving the adoption process in data sharing respectively [11].
192 According to one of the respondents, the private sector also played an important role
193 by forming a group called BIM Industry Working Group.

194 Findings from the study show that there were three major challenges associated
195 with the adoption of BIM in the UK.

196 One respondent stated that there was lack of knowledge on how to implement
197 BIM. This challenge was overcome through the formation of an Industry Delivery
198 Team that assisted all the government departments in developing their own BIM
199 adoption strategies in order to meet the governments mandate. The progress of the
200 strategies was reported back to the Government Construction Board. Under the
201 industry delivery team, a specific working group was formed to study and establish
202 work processes and procedures to ensure the construction industry had a smooth
203 transition in BIM adoption. According to Gardezi, Syafiq and Khamidi [12], Regional
204 BIM hubs were also formed to enable SMEs and smaller clients get advice from local
205 networks. The British Standard Institute (BSI) also worked with the teams to develop
206 a BIM standard which includes BS 1192-2 and PAS 91.

207 There was also the challenge of the lack of technical skills which was overcome
208 by the development of a core set of skills and training requirements. A '2050 Group'
209 was also developed to motivate and capture the technical expertise from the younger
210 generation within the industry.

211 Additionally, professional and trade bodies teamed up with the government to
212 ensure that BIM was embraced by all communities within the construction sector
213 especially the small practices. There was also risk management which was overcome
214 by incorporating the governments soft landings into the BIM program. Moreover,
215 according to Ryan, Miller and Wilkinson [13], the government also worked with
216 private clients to ensure that the benefits of BIM were shared among parties which
217 included giving incentives.

218 However, up to date there is the challenge of making BIM fully collaborative
219 across disciplines, this is because firms use different software's and the
220 interoperability with the different software's is a big issue because sometimes data is

221 shared in formats that cannot be opened with the available software's.

222 **5 Discussion**

223 From the foregoing, the absence of clear guidelines is a hindrance for the
 224 implementation of BIM in Kenya. In the UK, BIM is in a rapid and pervasive
 225 dissemination stage and this is mainly because it was adopted for its potential to
 226 address the challenges that the traditional construction technologies could not address.
 227 Although some of the companies in Kenya have experienced benefits through the use
 228 of BIM, adoption barriers are still being reported by the majority.

229 Below is a brief SWOT analysis for BIM adoption in Kenya.

230 **Strengths**

- 231 • Saves time and money (Reduces waste, the team gets it right at the first
- 232 time).
- 233 • Improves 3D design capacity.
- 234 • Simulates construction sequences.
- 235 • Reduces Risks and errors.
- 236 • Reduces energy use over a building's lifecycle.
- 237 • Can be used by SME's.

238 **Weaknesses**

- 239 • There's no culture of collaboration across disciplines.
- 240 • The focus is on the infrastructure not information.
- 241 • The government needs to take the lead.
- 242 • Design firms and contractors need to work together.
- 243 • There's no universal design standards.
- 244 • There are initial hardware, software and training costs.

245 **Opportunities**

- 246 • Linkage with international leaders in BIM education.
- 247 • Integrating with simulated training innovations.
- 248 • BIM is the DNA of future construction.
- 249 • Development of new skills and knowledge for the local industry.
- 250 • Kenya can be a leader in BIM education and use in Africa.

251 **Threats**

- 252 • BIM will change the traditional ways of working in the local construction
- 253 industry.
- 254 • New types of contracts/ contract addenda will be needed.
- 255 • There's limited understanding of BIM.
- 256 • There are few firms working together, across disciplines.
- 257 • Resistance to change.

258 **6 Conclusions and Recommendations**

259 Global trends have indicated an increase in BIM implementation and this is set to
 260 continue accelerating into the future. Government initiatives in the United Kingdom
 261 are helping all construction industry stakeholders realize the benefits of this
 262 technology. Such developments should encourage BIM implementation on a wider
 263 scale as developing countries like Kenya might be left behind if they don't keep pace
 264 with the trendsetters in the BIM field.

265 The transition from the traditional approach to BIM in the Kenyan construction
 266 industry will not be an easy process. It will need decision making and change
 267 management strategies which will be guided by top management in the government
 268 and private sector. The government will be very instrumental during the transition
 269 period from previous traditional workflows to BIM workflows, convincing
 270 professionals about the potential of BIM, developing education and learning strategies
 271 and understanding new roles.

272 Firms and practices should also understand that when implementing BIM, there
 273 will be initial costs. To reduce the risks associated with BIM, the management at the
 274 firm level will have to phase BIM implementation gradually moving from BIM level
 275 0, to BIM level 1, 2 and 3 eventually.

276 Since current BIM implementation in Kenya lies between BIM level 0 and BIM
 277 level 1, recognition and support from the government will improve the productivity of
 278 the construction industry and implementing BIM in public infrastructure construction
 279 projects should lead the way. However, the strategic benefits of developing BIM
 280 expertise in Kenya will only be realized if the government and the private sector work
 281 together creating a push and pull situation.

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